

FOOTNOTES*

Inside this Issue:

<i>Chair's Message</i>	1
<i>Program Chair's Message</i>	2
<i>Program Highlights</i>	3
<i>Division Awards</i>	4
<i>Election Results</i>	6
<i>PDW Program</i>	7
<i>Practice Committee Report</i>	8
<i>Teaching Award Call For Nominations</i>	10
<i>HCMR Message</i>	12
<i>AHRQ News</i>	13
<i>HCMD 2008 Reviewers</i>	13

For additional information, please contact
Jami L. Delli Fraine,
Editor

Phone: (814) 863-2861

Email: jld40@psu.edu
The Pennsylvania
State University

116 Henderson Build.
University Park, PA
16802

Remember the
HCMD web site:
<http://divisions.aonline.org/hcmd/newsletter.htm>

Message from the Division Chair

CELEBRATING THE WORK AND MEMBERSHIP OF THE HEALTH CARE MANAGEMENT DIVISION

It has been my pleasure to serve as Chair of the Health Care Management Division this past year. We have a diverse, high quality program planned for this year's meeting in Anaheim. Special thanks go to Robert Weech-Maldonado, who as Program Chair spent a lot of time organizing the program and getting it ready for prime time. It's a fantastic program with lots of great sessions planned. I would also like to thank Eric Williams, who has put together a professional development workshop agenda that will expose us to a range of important topics, especially for the benefit of early career individuals in our division. As usual, the work of the division cannot be done effectively without a great team in place, and so I'd like to thank Jane Banaszak-Holl, Christy Lemak, and others on the executive committee for all their dedication and hard work. I would also like to thank Jami DelliFraine for her hard work in consistently putting together a great newsletter, which is the key communication vehicle to our members between annual meetings.

We also have some fine receptions being planned! The PDW reception will be sponsored in part by the Association of University Programs in Health Administration, which every year steps up to the plate and funds this worthy event. Our program reception will be sponsored with generous support from the University of California at Riverside. In addition, we have been able, for the second year in a row, to offer over \$1,000 in travel scholarships for doctoral students participating in the PDW and main program. This is a great incentive and our hope is to continue it each year.

We still have to move forward on revising the division bylaws, and work will begin on that this summer. We are also hoping to establish a small endowment fund that we can use for special division activities, and to garner more funds through active fundraising. Also, it is my hope that we can continue to grow the membership of this fine division, in particular with respect to gaining more scholars and practitioners from the international community. This is a key growth opportunity for our division, especially given the importance of health care as a driving force in the economy of all countries. As international membership in the Academy grows significantly, our division must move on this wonderful opportunity to become truly global.

As I move into the role of Past Chair, let me say that it has been an honor to participate as a temporary steward for the division. The enthusiasm, intelligence, and drive of the people who make up the leadership and membership of the division cannot be understated. It is an honor to follow in the footsteps of so many good and talented people who have served us as Division Chair. Our goal should be to continue to strive to be as inclusive as possible, and maintain a rigor and vibrancy that situates us as leaders in the Academy as a whole.

See you in Anaheim!

Timothy Hoff

Message from the HCMD Program Chair

We have an exciting scholarly program this year, which includes a showcase symposium, 5 jointly sponsored symposia, 12 paper sessions, 5 interactive paper sessions, and 2 visual paper sessions. HCMD had 104 papers and 7 symposia submitted, which constituted a record total number of submissions. Out of the 104 papers, 48 were accepted for division presentations, 15 were accepted as interactive presentations, 15 were accepted as visual presentations, and 26 were rejected. Out of the 7 symposia, 1 was accepted as a showcase symposium, 5 were accepted as joint symposia, and 1 was rejected.

I would like to highlight four special events that will take place on Monday afternoon. First, the theme-related session consists of a panel that will address the topic “The Questions We Ask in Health Care Organizational Research”, and will include a group of health care organizational scholars: Dr. Jeffrey Alexander, Dr. Jacqueline Zinn, Dr. Denise L. Anthony, and Dr. Robert C. Myrtle. Second, we are honored to have Dr. W. Richard (Dick) Scott as our distinguished speaker this year. Third, during our business meeting we will recognize the winners of our best paper awards and reviewer awards. Finally, we will end Monday evening with our division reception which will provide an opportunity to have great food, in addition to great camaraderie among old and new friends. The reception is being sponsored by the A. Gary Anderson Graduate School of Management, University of California, Riverside.

Many, many thanks to all those who served as reviewers, emergency reviewers, and award committee members, as well as those who have volunteered to serve as chairs and discussants during the scholarly program. I am proud to belong to such a wonderful group of colleagues and scholars.

Looking forward to seeing you all in Anaheim! Nos vemos pronto en Anaheim.

Robert Weech-Maldonado
2008 HCMD Program Chair

HCMD Program Highlights

Showcase Symposium

[Complexity Leadership: Empirical Approaches and Findings](#) (OB, HCM)

Joint Symposia

[New perspectives on leadership and teamwork for innovation: Evidence from research and practice](#) (HCM, ODC, PNP)

[Travel of Health Care Ideas: International Perspectives](#) (HCM, OMT, IM)

[Mapping the whole elephant: Understanding recent comprehensive systems change efforts](#) (HCM, PNP)

[Improving Management By Asking Better Questions: Best Practices](#) (HCM, MED, ODC)

[Managing Skilled Professionals: Empirical Studies in Health Care](#) (HCM, BPS, OMT)

Paper Sessions

[Organizational Responses to Environmental Forces: The Health Care Industry](#)

[Culture and Organizational Change](#)

[Knowledge Sharing, Learning and Quality of Care](#)

[Organizational and Environmental Determinants of Service Innovation](#)

[Work Environments and Patient Outcomes](#)

[Work Environments and Staffing Outcomes](#)

[Organizational Change and Innovation](#)

[Leadership and Nurse Staffing Outcomes](#)

[Organizational Factors Influencing Efficiency and Financial Performance](#)

[Improving Workforce Retention](#)

[Stakeholder Perspectives and Patient Satisfaction](#)

[Training and Development of Health Care Leaders](#)

Interactive Paper Sessions

[Leadership in Healthcare](#)

[Strategic Issues in Healthcare](#)

[Workforce, Climate and Healthcare Outcomes](#)

[Issues in NPO and Government Agencies](#)

[New Approaches to Leadership](#)

Visual Presentations

[Workforce, Technology and Health Care Outcomes](#)

[Innovation and Organizational Transformation](#)

Special Events

[Panel: The Questions that We Ask in Health Care Organizational Research](#)

[HCM Distinguished Speaker](#)

[HCM Business Meeting](#)

[HCM Division Reception](#)

HCMD 2008 Division Awards

The award winners for 2008 are listed below. These papers go through a rigorous review process, with individual committees established for all the awards. We are particularly pleased to announce a new award this year, the HCMD Best International Paper, which will be sponsored by the Journal of Health & Organization Management (JHOM). The HCM Division Best Paper and HCM Best Theory-to-Practice continue to be sponsored by ACHE and HCMR, respectively. Please join me in congratulating all the award winners for their hard work and achievements!

Robert Weech-Maldonado
2008 HCMD Program Chair

HCM Division Best Paper

2008 Selection Committee:

Timothy Hoff, HCM Division Chair
Alison Evans Cuellar, HCM Division Academic-at-Large
Shou-Yih "Daniel" Lee, 2007 HCM Division Best Paper Winner
Robert Weech-Maldonado, HCM Division Program Chair

2008 Award Winner:

Person-Centered Work Environments in Health Care: Preliminary Test of a Theoretical Framework
Authors: Cheryl Rathert; U. of Missouri, Columbia; Ghadir Ishqaidef; U. of Kansas; Douglas R. May; U. of Kansas.

2008 Runner-Ups:

Enhancing Nurse Job Satisfaction: A Servant Leader Orientation in Health Care Management
Authors: Marjorie N. Jenkins; Moses Cone Health System; Alice C Stewart; North Carolina A&T State U.

Enhancing Organizational Resources and Managers' Engagement for Patient Safety: A Longitudinal Study

Authors: Sara J. Singer; Harvard School of Public Health; Anita L. Tucker; Harvard U.; Alyson Falwell; Stanford U.; Jennifer Hayes; Stanford U.

Sensemaking and Meaning-Arbitrage In Loosely-Coupled Healthcare Organizations

Authors: Sridhar Belavadi Seshadri; Case Western Reserve U.; Sandy Kristin Piderit; Case Western Reserve U.; Sheri Perelli; Case Western Reserve U.

The Impact of Mission Statements: An Empirical Analysis from a Sensemaking Perspective.

Authors: Sebastian Desmidt; Ghent U.; Anita Prinzie; Manchester Business School, The U. of Manchester

Outstanding Paper Based on a Dissertation**2008 Selection Committee:**

Christy Lemak, HCM Division Chair-Elect

Ingrid M. Nembhard, 2007 Best Paper Based on a Dissertation Winner

Marlys Christianson, HCM Student Representative

Robert Weech-Maldonado, HCM Division Program Chair

2008 Award Winner:

Knowledge Sharing Networks Related to Hospital Quality Measurement & Reporting

Author: Pavani Rangachari; Medical College of Georgia.

2008 Runner-Ups:

An Examination Self Identity and Learning Styles within the Home Health Care Setting

Author: Margo Kraft; Case Western Reserve U.

Doctors, Dollars and Drug Development: A Qualitative View

Author: Ariel Y. Fishman; Yeshiva U.

The Influence of Authentic Leadership Behaviours on Trust and Work Outcomes of Healthcare Staff

Author: Carol A. Wong; U. of Western Ontario

HCM Division Best Theory-to-Practice Paper**2008 Selection Committee:**

L. Michele Issel, HCMR Editor

Nancy Borkowski, HCM Division Practitioner-at-Large

Jonathan R.B. Halbesleben, 2007 HCM Division Best Theory-to-Practice Paper Winner

Robert Weech-Maldonado, HCM Division Program Chair

2008 Award Winner:

Enhancing Nurse Job Satisfaction: A Servant Leader Orientation in Health Care Management

Authors: Marjorie N. Jenkins; Moses Cone Health System; Alice C Stewart; North Carolina A&T State U.

2008 Runner-Up:

Clinical Documentation: Implications for Health Care Quality and Cost

Authors: Ruthann Russo; DJ Iber Publishing; Stephen P Fitzgerald; TUI U.

HCM Division Best International Paper

2008 Selection Committee:

Jane Banaszak-Holl, HCM Past Division Chair

Trish Reay, HCM Division Academic-at-Large

Louise Fitzgerald, HCM Division Research Committee Chair

Robert Weech-Maldonado, HCM Division Program Chair

2008 Award Winner:

Sense-making by Clinical and Non-Clinical Executive Directors within New Governance Arrangements

Authors: Richard Holti; Open U. Business School; John Storey; The Open U.

2008 Runner-Up:

Safety Climate & Stress: How Workplace Safety Perceptions Influence Health Care Provider Well-Being

Authors: Deirdre McCaughey; Penn State; Nealia Sue Bruning; U. of Manitoba

Division Election Results

Greetings HCMD Members,

Division elections ended May 15, 2008 and our new (and returning) officers for the 2008-2009 academic year are chosen. 259 out of 789 members voted, which is 32.8% of our membership. This is four fewer members than voted last year when we had a record participation rate of 35%. Thanks to every member who participated as we need everyone's involvement in the division! We would like to introduce the newest members of the division executive team. But first, welcome back those officers who are returning in the five year normal cycle of leadership and who were all unanimously supported in the election process: **Christy Lemak** (University of Florida) as Division Chair, **Rob Weech-Maldonado** (University of Florida) as Division Chair-Elect and **Eric Williams** (University of Alabama) as Division Program Chair. Rob Weech-Maldonado was appointed as Program Chair to fill a position made vacant this year. He is an expert on serving the needs of minority populations. He successfully managed the record number of submissions for the Anaheim meeting.



Trish Reay

Now for the new officers, please welcome **Trish Reay** (University of Alberta) as Division PDW Chair and Program Chair-Elect, **Rebecca Wells** (University of North Carolina) as Academic at Large and **Richard Gannotta** (Duke Raleigh Hospital) as Practitioner at Large. Trish has already served as Academic at Large and on the Division Research Committee. She has presented within the division for many of the 10 years that she has been a member. Rebecca has most recently served as chair of the Division Practice Committee and prior to that was editor of *Footnotes**.



Rebecca Wells

Rick is currently the Chief Operating Officer at Duke Raleigh Hospital and previously served 12 years at WakeMed where he served in a variety of roles ending his service as Senior Vice President & Administrator of the Raleigh Campus. With more than twenty five years experience in healthcare, Rick has developed high profile programs and services with emphasis on clinical outcomes, strategy and patient safety systems.

Finally, a special thank you to all those who were nominated and agreed to run for the division offices. It is a delight to have a set of strong candidates to put on the ballot and you were all dedicated in your willingness to serve. Providing healthcare requires service and commitment and it is heartening to see those values carry through into our division.

Sincerely,

Jane Banaszak-Hall (Past Division Chair) and *Tim Hoff* (Division Chair)



Richard Gannotta

Professional Development Workshop and Doctoral Student/Junior Faculty Consortium

Eric S. Williams, PDW Chair, University of Alabama

The Professional Development Workshop for this year in Anaheim will be an exciting time. Not only will we be having regular PDW sessions, we will also be re-inaugurating our Consortium for Doctoral Students and Junior Faculty. This revival will consist of five sessions on Saturday and one session on Sunday. To facilitate interaction, there are half hour networking breaks scheduled between sessions. The Consortium kicks off Saturday at 8am with a session asking the question "What is Academe?" The morning continues with a 10am session on creating and sustaining a research agenda. At 11:30 you are on your own for lunch. The Consortium picks up at 12:30 with a session on working in an interdisciplinary team. At 2:30, attendees will have the opportunity to talk with reviewers about papers that the attendees had submitted earlier in the summer. At 5pm, the Consortium continues with a session on the role of the Association for the University Programs in Health Administration followed by an AUPHA sponsored reception at 6 (all are welcome). The next morning the Consortium finishes with a great session entitled "Explore the Journey from Dissertation through Tenure through Networking." The session begins at 10am and finishes at noon. Afterwards, Barbara Bigelow and Margarete Arndt want everyone to go to lunch!

The PDW itself consists of 19 sessions including seven HCMD sponsored sessions and 12 HCMD co-sponsored sessions. Our own sessions include such topics as conducting research in health care organizations, using technology in the classroom, working with practitioners in user-sponsored research, the challenge of evidence-based medicine, and mechanisms used in assessment. One session of special note involves successful strategies for getting research funded by the Federal Government. Michael Harrison and his colleagues will show us the ropes on Sunday from 9am to 11:30am.

Co-sponsored sessions with other divisions (BPS, ODC, RM, MED, OB, OMT, HR, and PNP) include sessions on teaching strategic management, qualitative research, quantitative methods, university research collaboratives, high reliability organizations, using e-media in the classroom, confronting and managing risk, who is the audience for business research, and writing up qualitative research.

A continental breakfast will be served both Saturday and Sunday between 7am and 8am in the Anaheim Hilton, Oceanside room where the Consortium sessions will take place. As stated before, there will be a PDW reception held Saturday evening in the Anaheim Hilton Huntington B room from 6pm to 8pm. This reception is generously sponsored by the Association of University Programs in Health Administration.

If you want to attend the Consortium, please send an e-mail with your name and complete contact information to Eric Williams, PDW Chair at HCMDPDW2008@gmail.com by July 15, 2008. Further information on getting your work critiqued will be provided upon registration. People seeking further information can contact me at the above e-mail or at 205-348-8920.

Eric Williams, PDW Chair

Practice Committee members contribute to 2008 annual meeting Professional Development Workshop and Regular Program

We encourage you to attend the following practice-related sessions at the meeting in Anaheim, organized by Practice Committee Members:

User-Inspired Research: Engaging Industry End-Users in Defining and Refining Research Agendas

Sunday, August 10, 2008 (toward the end of the Professional Development Workshop)

8:00 AM - 10:00 AM Hilton Anaheim, San Clemente

Organized by **Andrew Garman**, Rush U. Also featuring Ingrid M. Nembhard; Yale U; Andrew N. Garman; Rush U.; Sonali K. Shah; U. of Washington

This session will focus on strategies by which researchers can collaborate with practitioners in order to identify topics of critical importance to organizations, featuring researchers who have successfully engaged industry representatives in partnering on research projects addressing questions raised and/or shaped by industry stakeholders. Researchers will describe the approaches they used to develop these relationships, how their work with industry has shaped their research designs as well as their interpretation of results, and challenges and lessons learned from these experiences.

New perspectives on leadership and teamwork for innovation: Evidence from research and practice.

Monday, August 11, 2008

8:30 AM - 10:20 AM Hilton Anaheim, Palos Verdes B

Organized by Elisabeth Wilson-Evered, Monash U. Also featuring Gregory A. Aarons; U. of California, San Diego; Fiona Page; Monash U.; Ronald McKinley; Cincinnati Children's Hospital; and Sara J. Singer; Harvard School of Public Health

The presenting team evolved through emails facilitated by the Practice Committee. This will be the first time they meet in person!

In this session, presenters will share findings about the way in which teamwork and leadership are associated with innovations and high level performance, consider how subtleties emerging from interaction with contextual factors affects leadership impact on outcomes, and provide a conceptualization of team processes and interventions. First, Greg Aarons will share key findings relevant to predictors of uptake of evidence-based practices from a comprehensive empirical study on health care leadership. Next, Elisabeth Wilson-Evered and Fiona Page will share findings from a comprehensive study of health care teams highlighting the role of team psychological capital. Sara Singer then presents early findings from a fascinating study of leadership and organizational drivers for an innovative training technique—high fidelity simulation—to improve technical and cultural aspects of patient safety in the organization. Finally, Ron McKinley presents practitioner research evidence for implementing self directed leadership teams in children's health care setting. These empirical studies bring together the twin themes of leadership and team work from ten organizations in two countries, using both qualitative and quantitative analyses.

Mapping the whole elephant: Understanding recent comprehensive systems change efforts

Monday, August 11, 2008

12:20 PM - 2:10 PM Hilton Anaheim, Palos Verdes B

Organized by **Kimberley Roussin Isett**. Also featuring Steven Kelman, Harvard U.; Betty Downes, New Mexico Behavioral Health Purchasing Collaborative; Saul Feldman, United Behavioral Health; James Ferris, U. of Southern California; Vijay Ganju; Texas Department of Health and Human Services; Rusty Selix; California Council of Community Mental Health Agencies; and Cathleen Willging, Behavioral Health Research Center of the Southwest

While systems transformation has been a prominent theme in the mental health domain, change and reinvention has also been of practical significance within public administration since the early 1990s. This panel puts under the microscope three large scale systems change efforts in mental health services: the evidence-based practices agenda, the transformation state incentive grants from SAMHSA, and the California Mental Health Act. In many ways, these three efforts symbolize the comprehensive, large-scale change efforts underway in many public systems, such as in juvenile justice, housing, and social safety net services like income support and welfare programs. The symposium is comprised of a mix of academics and practitioners that will discuss different aspects of change and specific change efforts.

Respectfully submitted,

Rebecca Wells

Practice Committee Chair

CALL FOR NOMINATIONS: AOM/HCMD Excellence in Teaching Award!

Deadline for nominations is June 1, 2008.

Please consider nominating a deserving HCMD member for the AOM/HCMD Excellence in Teaching Award. This award recognizes innovative and outstanding teaching that takes place in our classrooms and provides the opportunity to encourage, recognize, and reward the work of excellent, dedicated, and inspiring teachers. Let's recognize those excellent teachers!

ELIGIBILITY

All members of a University level academic staff, tenured or on full time contract are eligible for an award. Recipients must have been employed in a teaching position for at least three years within the University. Award winners will not be eligible for re-nomination for 3 years. Self-nominations are acceptable.

AWARD CRITERIA

Applicants will be assessed on the basis of their success in developing effective teaching methods, courses, and/or teaching materials that generate student learning, critical thinking, problem-solving, collaboration, and/or research. Nominees must exhibit a commitment to teaching health care management, stimulate active, continuous learning, inspire excellence in students' achievements, promote independent learning, and create an environment for the development of critical and open thought. Successful applicants will demonstrate organized course material, cogent and imaginative presentation, and integration of current scholarship into their teaching. Finally, nominees must provide compassionate guidance and advising of students, appropriate assessment of student performance, and evidence of assuming a leadership role in their departments.

SELECTION

Selection will be made by the members of the Teaching Selection Committee. The nominator/nominee must compile all documentation in support of the nomination. Materials will not be returned to the applicant. Awardees will be notified in advance. The Award (which includes peer recognition, a plaque, and a \$250 honorary educational grant*) will be presented at the Academy of Management Annual Meeting. Upon review of the initial application materials, the Selection

Committee on Teaching may request supplementary materials from selected applicants.

This supporting documentation may include: student evaluations and peer summaries of those evaluations, enrollment figures, evaluative observations by colleagues, teaching awards, and other forms of peer

recognition; descriptions and samples of methods, materials, course syllabi, innovative uses of technology, development of new courses or programs, and evidence of their successful implementation; papers of projects completed by students; evidence of students presenting papers at professional meetings or of students subsequently publishing work done with this teacher; actions by the teacher, both curricular and co-curricular, intended to increase student interest and involvement in health care management.

GUIDELINES AND APPLICATION PROCESS

Step 1. Those wishing to nominate individuals for the AOM/HCMD Excellence in Teaching Award should send a Letter of Nomination (electronically) of no more than 500 words highlighting the nominee's achievements with respect to one or more of the criteria listed above to Dawn Oetjen, Department of Health Management and Informatics, University of Central Florida at doetjen@mail.ucf.edu.

Deadline for nominations is June 1, 2008.

Step 2. After initial screening, eligible candidates will be notified and asked to provide some or all of the following information:

A Curriculum Vitae (of no more than three pages) outlining the educational history, work history, and professional and honorary organizations in which the nominee holds membership.

Two (2) Letters of Recommendation, one from a student and one from the nominee's department head, each of which speaks to the qualifications of the nominee in light of the criteria.

Selected teaching material supporting the applicant's claims against the selection criteria. These may include but are not limited to: materials such as evidence of contributions to curriculum or program design, student evaluation or teaching scores, or material prepared for students such as audiovisual material, CD ROMs, course handouts and study guides. Please limit teaching materials to a maximum of one CD ROM and/or one video or audio tape and/or 10 pages of printed material.

Step 3. Nominees and winners will be notified prior to the Annual Meeting.

The AOM-HCMD Teaching Award Committee gratefully acknowledges the sponsorship support of Wiley/Jossey-Bass series in Public Health and Health Services.

HCMR Seeks Manuscripts

Health Care Management Review (HCMR) seeks to publish timely, innovative, and scholarly manuscripts that provide evidence-based insights into the practice of health care management. We are particularly interested in receiving manuscripts that present literature syntheses, meta-analyses, rigorous evaluations, innovative theory-based recommendations for practice, and original quantitative or qualitative research. A wide range of topics are welcome, such as:

Adoption and adaptation of new technologies and innovations
Clinic management
Community collaboration
Cost-effectiveness of human resource practices
Disparities as a management issue
Ethics in health care administration
Evidence-based management practice
Forecasting and needs assessments
Health care organizations' emergency preparedness
Implications of the changing environment on health care organizations
Information systems
Interdisciplinary teams
International and global health care management
Mentoring and career development
Organizational change
Project and health program management
Recruitment and retention of professionals
Strategic planning effectiveness
Virtual work and virtual workgroups

HCMR Seeks Reviewers

Health Care Management Review (HCMR) is a peer reviewed journal. We receive international submissions on a wide range of topics of relevance to health care management, and welcome new reviewers. If you were the first author on a manuscript that has been published in a peer review journal, we invite you to register as a potential peer reviewer. Please go to the HCMR website <https://www.editorialmanager.com/hcmr/> and register as a reviewer, and select your classifications.

AHRQ NEWS

AHRQ recently launched its Health Care Innovations Exchange. This is a Web-based resource designed to support health care professionals in sharing and adopting innovations that improve health care quality. The website includes reports on successful and unsuccessful strategies and tools in many areas of potential interest to HCMD members; also available are opportunities for interaction among potential users and expert commentary on topics within the health care innovations field. The url is <http://www.innovations.ahrq.gov>.

2007 AHRQ's ACTION contract <http://www.ahrq.gov/research/action.htm> awarded \$11.8 million to 26 rapid-cycle, practiced-based implementation research projects. Projects cover a wide range of fields including quality and efficiency, emergency preparedness, health information technology, system redesign, and health literacy. A comparable set of awards is likely for fiscal 2008.

Recent publications from AHRQ include:

"Improving the Healthcare Working Environment to Promote Quality and Safety." Joint Commission Journal on Quality and Patient Safety, 33 (Supplement, November), 2007. Available on request from <http://www.ahrq.gov/news/pubcat/pubcat.htm>.

M. Harrison, R. Koppel, S. Bar Lev. "Reducing Unintended Consequences of Health Information Technology through Interactive Sociotechnical Analysis." Journal of American Medical Informatics Association. 14 (Sept): 542-549, 2007. http://healthit.ahrq.gov/portal/server.pt/gateway/PTARGS_0_3882_802943_0_0_18/Harrison%20et%20al%20Unintended%20Conseq%20JAMIA.pdf

2008 Annual Meeting Reviewers

MANY THANKS to everyone whose reviews make the annual meeting possible:

Mona Al-Amin, Temple U.

Sam Al-Kwif, University of Waterloo

Judith W Alexander, U. of South Carolina

Jorge A. Alvarez, Nova Southeastern/Redbridge

Steve Richard Andersen, Northwest Christian College

Margarete Arndt, Clark U.

Edward Balotsky, Saint Joseph U

Jane Banaszak-Holl, U. of Michigan, Ann Arbor

David N Barron, U. of Oxford

Maresi Berry-Stoelzle, U. of Heidelberg

Vikram Bhakoo, Monash University

Barbara Bigelow, Clark U.
Nancy Borkowski, Florida International U.
James D. Bramble, Creighton U.
Manuela Brusoni, Bocconi U.
Elizabeth Buck, Maryville U. of St. Louis
Darrell E. Burke, Florida State U.
Terrence F. Cahill, Seton Hall U.
Pepe Lee Chang, U. of Texas at San Antonio
Carol L. Chau, Finger Lakes Health
Ravi Chinta, Penn State University Harrisburg
Marlys K. Christianson, U. of Michigan, Ann Arbor
Kirsten Corazzini, Duke U.
John Cordery, U. of Western Australia
Ann Dadich, U. of Western Sydney
Jullet A. Davis, U. of Alabama, Tuscaloosa
Jeanette Davy, Wright State U.
Jami Leanne DelliFraine, Penn State
Diane Dodd-McCue, Virginia Commonwealth U.
Anat Drach-Zahavy, U. of Haifa
Amy Fish, U. of Arizona
Ariel Y. Fishman, Yeshiva U.
Eric W. Ford, Texas Tech U.
Elizabeth Fournier, Saint Augustine's College
Leonard H. Friedman, Oregon State U.
Richard Gannotta, Duke Raleigh Hospital
Vivek Ghosal, Georgia Institute of Technology
Mattia J Gilmartin, Gilmartin Worldwide, Inc.
Mitchell Glavin, Stonehill College
Adelina Gnanlet, California State University Fullerton
Jim Goes, U. of Phoenix
Junius Gonzales, Louis de la Parte FMHI, USF
Elizabeth Goodrick, Florida Atlantic U.
Robert J Griffith, U. of Texas, San Antonio
Norris Gunby, Elon U.
Gouri Gupte, University of Alabama at Birmingham
Saira Naim Haque, Syracuse U.
Adrine Harrell, Grenoble Ecole De Management
Michael I. Harrison, Agency for Healthcare Research and Quality
S. Robert Hernandez, U. of Alabama, Birmingham

Timothy Hoff, State U. of New York, Albany
Richard Holti, Open U. Business School
Sujin K Horwitz, University of St. Thomas
John Huonker, State U. of New York at Oswego
John C Hyde, Univ of MS Medical Center
Jbilou Jalila, Laval U.
Christopher Johnson, Texas A&M Health Science Center
Naresh Khatri, U. of Missouri, Columbia
Eric G Kirby, Texas State U.
Daniel R Kowalski, Kowalski Consulting and Management LLC
Margo Kraft, Case Western Reserve U.
Sara Lankshear, University of Western Ontario
Sandra Larew, Walden University
J. Andrew Lee, Wharton, U. of Penn
Christy Harris Lemak, U. of Florida
Hongyu Li, Tianjin Normal U.
Blossom Yen-Ju Lin, China Medical U.
Michael Lin, U. of Pittsburgh
Paul D. Longenecker, Lourdes College
Sherrie Lu, U of Phoenix; Strayer U; Ashford U
Patrick S. Malone, American U.
Ann Scheck McAlearney, Ohio State U.
Eileen McCaffrey, U. of Western Australia
Deirdre McCaughey, Penn State
Lucia F. Miree, American U. in Bulgaria
Kathleen Montgomery, U. of California, Riverside
Robert C. Myrtle, U. of Southern California
Priya Nambisan, SUNY Albany
Ingrid M. Nembhard, Yale U.
Amit Nigam, U. Toronto
Stephen James O'Connor, U. of Alabama, Birmingham
Reid Oetjen, U. of North Florida
Patrick Albert Palmieri, Duke University
Thanos Chryssanthos Papadopoulos
Karen D. W. Patterson, U. of New Mexico
Bertrand Pauget, Groupe Esc Troyes
Candido Perez, IESA-Tulane U.
Lori T. Peterson, Texas Tech U.
Jose Proenca, Widener U.

Keith G Provan, U. of Arizona and Tilburg U.
Janice Qualls-Harris, U. of Phoenix
Glen E. Randall, McMaster U.
Cheryl Rathert, U. of Missouri, Columbia
Trish Reay, U. of Alberta
Terrie C. Reeves, University of North Carolina Greensboro
Peter E. Rivard, Suffolk University
Gary Robinson, Capella U.
Charo Rodriguez, McGill U.
Jill Schumann Rumberger, Penn State Harrisburg
Joel Ryman, East Tennessee State U.
Domenico Salvatore, Parthenope U. of Naples
Tom J. Sanders, U. of Montevallo
Grant T. Savage, U of Missouri
Maike Scherrer-Rathje, U. of St. Gallen
John J. Schibler, University of Rhode Island
Jonas Schreyoegg, Berlin University of Technology
Juliann G. Sebastian, University of Missouri-St. Louis
Silvia Costa Agostinho Silva, ISCTE- Instituto Superior de Ciencias do Trabalho e da Empresa
Chester S. Spell, Rutgers U.
Claudia Steinke, University of Victoria
Jocelyn Louise Steward, U.of Alabama, Birmingham
Gregory N. Stock, Northern Illinois U.
Jacky Swan, U. of Warwick
Nick L. Tex, U. of Phoenix
Debra Newmeyer Thompson, University of Pittsburgh, School of Nursing
Louise Tourigny, U. of Wisconsin, Whitewater
Anita L. Tucker, Harvard U
Thomas E. Vaughn, U. of Iowa
Emanuele Vendramini, Catholic U. and SDA Bocconi School of Management
Peter A Weil, American College of Healthcare Executives
Rebecca Wells, U. of North Carolina
David R Williams, Appalachian State U.
Alla L Wilson, East Stroudsburg University
Elisabeth Wilson-Evered, Monash U.
Beth Woodard, Belmont University
Chen-Wei Yang, Fooyin U.
Amy K. Yarbrough, U. of Florida
Carol R. Young, Memorial Hermann Healthcare System
Jacqueline Zinn, Temple U.
