

# FOOTNOTES\*

Spring 2013\*

## TIME SENSITIVE DEADLINES:

- *Division Elections:* 4/16-5/16
- *Teaching Award:* 5/31
- *Distinguished Research Scholar Award:* 5/15
- *Fottler Award:* 5/15
- *Emerging Scholars Scholarship:* 6/1

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For corrections, comments or additional information, please contact -

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Department of Health Administration

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Richmond, VA 23298-0203

Visit our **HCMD website** at:  
<http://division.aomonline.org/hcm/newsletter.htm>

## A MESSAGE FROM THE CHAIR



### Preparing for the Annual AOM Meeting – Get out your Mickey Mouse Ears and Disney Princess Tiaras!

I hope you have made your travel arrangements for our annual meeting in Lake Buena Vista, Florida (aka Disney World), which is just around the corner (August 9-13, 2013). If you have not yet registered, you can do so online at <http://aom.org/annualmeeting/registration-housing-travel/>. The HCM Division sessions will primarily take place in Disney's Coronado Springs Resort. This year's theme, *Capitalism in Question* is represented in the Health Care Management Division's Program (although capitalism will certainly not be in question at Disney). The Professional Development Workshop (PDW) will take place August 9<sup>th</sup>-10<sup>th</sup> and will offer sessions for everyone, from doctoral students to senior faculty. PDW sessions are a great way to boost your skills in research and teaching, and get valuable advice on publishing, career paths, and papers. Be sure to come to the fun and relaxing PDW Social, which will take place Saturday evening on August 10<sup>th</sup>. I want to thank **Ann Scheck McAlearney**, PDW Chair, for putting together a great PDW program this year!

I also want to thank **Rebecca Wells**, Program Chair, for putting together an exciting program this year, which includes excellent sessions and symposia. Program sessions and symposia are an exciting way to learn about and discuss emerging research in our field. The Program will take place August 11<sup>th</sup>-13<sup>th</sup>, with the All-Academy theme sessions on the 11<sup>th</sup>. The Division Reception takes place Monday evening, August 12<sup>th</sup>, and is a great way to catch up with colleagues, network, and discuss the day's sessions.

I also want to thank **Eric Ford**, Division Chair-Elect, for organizing the Distinguished Speaker session. More details on that will be forthcoming.

Similarly, more details about the annual meeting will appear later in the newsletter. A searchable version of the complete annual meeting program will be available online in early May. In addition to the sessions and socials, please plan to attend the HCM Division Annual Business Meeting (Monday afternoon). The meeting is open to everyone, and is a great place to meet your fellow Division members, hear about the work of the Division's volunteers, and learn how to be involved.

In addition to all those working behind the scenes in the division, I would like to pay special thanks to **Cathleen Erwin**, Division Webmaster, **Nick Edwardson**, Student Representative, **Deirdre McCaughey**, Communications Committee Chair, and **Laura McClelland**, *Footnotes\** Editor for their tireless work on the new HCM Division website and design of the new Division logo (see the graphic at the beginning of this section). Information is currently being migrated to the new website, and soon the HCM Division will have a fresh and updated website look, with links to relevant information.

I would also like to thank **Trish Reay**, Past Division Chair, for her hard work and service to the Division, and especially for making last year's 5 year HCM strategic plan successful. I would like to thank all of the executive committee members for their service to the division, including **Beth Goodrick**, Research Committee Chair, **Mark Diana**, Teaching Committee Chair, **Chris Johnson** and **Jeff Helton**, Treasurers, **Vicky Parker**, Secretary, **Amy Yarbrough Landry** and **Nancy Borkowski**, Academics at Large, **Barbara Daiker** and **Jens Rikardt Anderson**, Practitioners at Large, **Shital Shah**, Practice Committee Chair, and **Tim Huerta**, Membership Committee Chair and social planning guru. These folks have worked hard to make the annual meeting a success! Please think about how you would like to volunteer for the division and let us know. Be sure to vote in the HCM Division elections. Information about the candidates and positions is listed later in the newsletter.

Finally I would like to thank the individuals and organizations that have already committed to sponsoring the HCM Division at the annual meeting. Please join me in thanking **Lydia Middleton and staff** of the Association of University Programs in Health Administration, **Eric Ford** at the Bryan School of Business and Economics, University of North Carolina Greensboro, **Rebecca Wells** at Texas A&M Health Sciences Center, **Carolyn Watts** at Virginia Commonwealth University, **Gerald Glandon** and **Amy Yarbrough Landry** at The University of Alabama at Birmingham, **Nancy Borkowski** at Florida International University, and **Ann Scheck McAlearney** at The Ohio State University Department of Family Medicine.

Summer is right around the corner, so get your Mickey Mouse ears and Disney Princess Tiaras and I will see you all at the annual meeting in Lake Buena Vista, Florida in August!

Sincerely,

Jami DelliFraine, HCM Division Chair

## A MESSAGE FROM THE DIVISION CHAIR-ELECT

### *IT'S A SMALL WORLD – UNTIL YOU'RE LOOKING FOR A GUEST SPEAKER*

The exclamation of Super Bowl MVPs is “I am going to Disneyworld!” The Academy of Management is doing the same this year. Our division’s Program and Professional Development Workshop Chairs – **Rebecca Wells** and **Ann McAlearney**, respectively – have put together an exhibition to rival the fireworks over the Magic Kingdom. Perhaps Jiminy Cricket will cap off the festivities with a social event or two.

We would like to thank the schools and organizations that make our prizes and social events possible through their generous donations. There is still time to give. When you hear your Dean or Department Chair saying, “We have to spend this money before the end of the fiscal year or lose it” think of your friends at the Health Care Management Division. It takes more than a spoon full of sugar to make Tim Huerta’s social events go down mind you.

School/Organization	Member	Level of Support
AUPHA	Lydia Middleton	PDW Sponsorship
Virginia Commonwealth	Carolyn Watts	Career breakfast co-sponsorship
Texas A&M	Rebecca Wells	Program sponsorship
Florida International University	Nancy Borkowski	FIU Marketing at AOM
University of Alabama Birmingham	Gerald Glandon	Career breakfast co-sponsorship
UNC- Greensboro	Eric Ford	Program sponsorship
Ohio State University Medical School	Ann McAlearney	Program sponsorship

#### Guest Speaker

I apologize for not having already nailed this down. You would be surprised how many people do *not* want to go to Disneyworld – including several Disney employees. Nevertheless, we have several good leads thanks to our colleagues at Central Florida’s hard work. Speaking of which, Myron Fottler works at UCF...

#### Myron D. Fottler Award

Nominations packets for the Myron D. Fottler Exceptional Service Award must be submitted to Eric Ford ([ewford@uncg.edu](mailto:ewford@uncg.edu)), Division Chair-Elect by May 15, 2013. We have already received many excellent nominations, so we will have a winner to be sure.

As a reminder, the criteria for the award are:

- Dedicated at least 10 years to HCM division and the profession and established a consistently strong presence in the Division over a lengthy period of time;
- Served as a meaningful mentor, not only to colleagues and students in his or her own university, but also to others in the HCM division;
- If the individual has served as a Division officer, he or she must have continued participation for at least five years after serving as an officer.

I’ll keep you up to date as donations and the guest speaker search progresses.

It may be small world, but I’d sure hate to paint it.

- Eric Ford, Division Chair-Elect

## DIVISION PROGRAM CHAIR UPDATE-ORLANDO 2013

Health care's distinctive themes prominent in 2013 Scholarly Program:

Health care's social, regulatory, and technological complexities pervade this year's scholarly program, with relatively few presentations emphasizing the theme of Capitalism in Question. Instead, presenters will grapple with the issues of professionalism, specialization and integration, as well as the ceaseless change that characterizes health care in the many countries to be represented in Orlando. A total of 116 papers were submitted for the HCMD program. Of these, 47 (40%) were accepted as Division papers, and an additional 5 as Discussion papers. Four of the 7 symposia submitted (57%) were accepted, three of which will be co-sponsored with other divisions. Many thanks to all this year's reviewers!

- Rebecca Wells, Program Chair

### AOM HCM DIVISION REVIEWERS:

Kristal Aaron	Terrence Cahill	Joris Gjata	Sherrie Lu	Julie Rennecker
Azza AbuDagga	Robert Carpino	Mitchell Glavin	Judith Mairs Levy	Peter Rivard
Mona Al-Amin	David Chambers	Ellen Goldman	Ann McAlearney	Julie Robbins
Judith Alexander	Hong Chen	Elizabeth Goodrick	Deirdre McCaughey	Michelle Ruiz
Sheryl Alonso	Josephine Chong	Jean Gordon	Laura McClelland	Domenico Salvatore
Alessandro Ancarani	Emmeline Chuang	Robert Griffith	Josephine McMurray	Tom Sanders
Jens Rikardt Andersen	Jason Cohen	Sebastian Gurtner	Luceta McRoy	Grant Savage
Ajit Appari	Tony Cornford	Philomena Halligan	Deanna Melton-Riddle	Carsten Schultz
Lauren Aquino Shluzas	Lina Daouk-Oyry	Larry Hearld	Jessica Mittler	Claire Senot
Patrizio Armeni	Kimberly Davey	Jeff Helton	Kathleen Montgomery	Kate Shacklock
Margarete Arndt	Jullet Davis	S. Robert Hernandez	Lauchlan Moore	Shital Shah
Shamly Austin	Melissa De Regge	Janis Hilaricus	Ivan Muslin	Geoffrey Silvera
Ginger Azbik	Jami DelliFraine	Brian Hilligoss	Amit Nigam	Wayne Sorensen
Jane Banaszak-Holl	Fausto Di Vincenzo	Timothy Hoff	William Oliver	Dimitrios Spyridonidis
David Barrett	Mark Diana	Judith A Holton	Alankrita Pandey	Jocelyn Steward
Shoshana Bass	James Dockins	Renee Hotchkiss	Apostolos Papalois	Emily Stiehl
hannah bathula	Anat Drach-Zahavy	Ena Howse	Victoria (Vicky) Parker	Debra Thompson
Wendy Bedwell	Loren Dyck	Hao Hu	Neel Pathak	Jeroen Trybou
Alan Belasen	Josue Patien Epane	Kun Huang	Lori Peterson	Jeff Tschetter
Virginia Bodolica	Cathleen Erwin	Timothy Huerta	Elisa Pintus	Katrien Verleye
Elio Borgonovi	Rodney Farr-Wharton	Billie Hutson	Adam Powell	Robert Weech-Maldonado
Nancy Borkowski	Francesca Ferrè	L Michele Issel	Rohit Pradhan	Katie White
James Bramble	Dail Fields	Christopher Johnson	Leonel Prieto	Eric Williams
Judith Broek	Anna Filipova	Leslie Korb	Keith Provan	Ken Williams
Beth Brooks	Anneke Fitzgerald	Amy Landry	Wayne Psek	Chen-Wei Yang
Manuela Brusoni	Eric Ford	Sara Lankshear	Nancy Purdy	Duwaraka Yoganathan
Paula Buchanan	Leonard Friedman	Charlotte Lee	Zo Ramamonjiarivelo	Gary Young
Maria Bull	Teresa Gehman	Michael Lin	Vidia Ramdeen	
Darrell Burke	Paul Gemmel	Christy Harris Lemak	Cheryl Rathert	
Sandra Buttigieg	Mattia Gilmartin	Claire Lindsay	Trish Reay	

## **DIVISION PDW CHAIR UPDATE– ORLANDO 2013**

This year's HCM Division Professional Development Workshop will have some great sessions on Friday and Saturday, August 9 & 10. The Professional Development Workshop will start with an all-day Emerging Scholars Consortium on Friday geared towards doctoral students, recent graduates, and new faculty. Sessions will include tips on teaching from experienced faculty, guidance about getting published, and perspectives about job search strategies. In addition, there will be sessions focused on research methods and research topics including survey methods, international collaboration, and opportunities to consider the IOM triple aim in health management research. The Emerging Scholars Consortium requires pre-registration, so please contact Ann McAlearney at [Ann.McAlearney@osumc.edu](mailto:Ann.McAlearney@osumc.edu) if you are interested in participating. An additional session will also be offered on Friday afternoon to enable participants to get feedback from "the experts" on work they have in process. This session also requires pre-registration, so please be in touch with Ann.

The Saturday PDW sessions will continue to address professional development topics such as perspectives about career development, research collaboration, and bridging the research to practice gap. Additionally, several sessions on Saturday will be focused on research methods, including sessions on the use of secondary data sets, learning the nuts and bolts of qualitative design and analysis, and preparing manuscripts for publication. Our PDW Social scheduled for Saturday evening will be a casual, fun event involving Miniature Golf and options for adult beverages, so please plan to join us. Further details including registration information will be available soon.

**-Ann Scheck McAlearney**

**PDW Chair & Division Program Chair-Elect**

## **CALLING ALL CURRENT DOCTORAL STUDENTS AND RECENT GRADUATES**

*Please join us for the Health Care Management Division  
Professional Development Workshop for Emerging Scholars  
Friday, August 9, 2013  
Orlando, Florida*

***Featuring advice from accessible experts on:***

- Teaching—Developing the Teaching Role
- Developing Research Questions and Projects—Finding and Responding to Research Opportunities
- Research Methods—Survey Methods in Health Management Research
- Research Collaboration—Including Across International Boundaries
- Writing—Managing the Publication Process and Getting Published
- Job Search Strategies—And Moving Up the Academic Career Ladder
- Feedback from the Experts—Submit a Paper in Progress and Move Forward with your Writing

**Plus – stay Saturday for:**

- Research Methods
  - Using Large Data Sets in Health Management Research
  - Qualitative Methods in Health Management Research
- Writing—Writing a Paper that Gets Reviewed
- Research Collaboration
  - Managing Collaborative Research Relationships
  - Engaging Practitioners in Collaborative Research
- Career Development and Advancement
- HCMD Social at the Disney Miniature Golf courses, open to all HCMD members and friends

*For details, please see [aomonline.org](http://aomonline.org).*

One of the benefits of the emerging scholars program is the chance to meet peers as well as experienced scholars from other institutions. We therefore ask all participants in the Friday program to join us at 8 am that day and stay at least through lunch. Everyone is free to pick and choose among Saturday sessions. However, the sessions listed above for Friday should be particularly useful to people who are preparing for or beginning their research and teaching careers. This program is FREE, and we can provide \$250 to defray travel expenses for several participants who need this support. The **registration deadline is July 15<sup>th</sup> (Ann.McAlearney@osumc.edu)** but may close before then due to limited capacity. Travel scholarships will be awarded by June 1<sup>st</sup>, with preference to people presenting papers.

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Please join us for the Health Care Management Division

**PDW Lunch for Emerging Scholars**

Friday, August 9, 2013

Orlando, Florida

One of the benefits of the emerging scholars program is the chance to meet peers as well as experienced scholars from other institutions. We therefore ask all participants in the Friday program to join us at 8 am that day and stay at least through lunch. If you are interested in joining us for the program and lunch, please email Ann McAlearney at [Ann.McAlearney@osumc.edu](mailto:Ann.McAlearney@osumc.edu).

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Please join us for the Health Care Management Division

**Professional Development Workshop Social**

Saturday, August 10, 2013

Orlando, Florida

Time: 8:00 pm

Location: Disney Fantasia Gardens Miniature Golf

**Open to all HCM members and friends!**

## **CALL FOR NOMINATIONS**

### **AOM/HCM Division Excellent in Teaching Award**

#### ***Now Accepting Applications for the Health Care Management Division Excellence in Teaching Award***

Please consider sending nominations for the AOM/HCM Division Excellence in Teaching Award. This award recognizes innovative and outstanding teaching that takes place in our classrooms and provides the opportunity to encourage, recognize, and reward the work of excellent, dedicated, and inspiring teachers. Guidelines are below. Let's recognize those excellent teachers! The deadline for nominations is May 31, 2013.

#### **ELIGIBILITY**

All members of a University level academic staff, tenured or on full time contract are eligible for an award. Recipients must have been employed in a teaching position for at least three years within the University. Award winners will not be eligible for re-nomination for 3 years. Self-nominations are acceptable. Applicants will be assessed on the basis of their success in developing effective teaching methods, courses, and/or teaching materials that generate student learning, critical thinking, problem-solving, collaboration, and/or research. Nominees must exhibit a commitment to teaching health care management; stimulate active, continuous learning; inspire excellence in students' achievements; promote independent learning; and create an environment for the development of critical and open thought. Successful applicants will demonstrate organized course material, cogent and imaginative presentation, and integration of current scholarship into their teaching. Finally, nominees must provide compassionate guidance and advising of students, appropriate assessment of student performance, and evidence of assuming a leadership role in their departments.

Nominations can be submitted to Mark L. Diana, HCM Division Teaching Committee Chair at [mdiana@tulane.edu](mailto:mdiana@tulane.edu).

#### **AWARD CRITERIA**

Applicants will be assessed on the basis of their success in developing effective teaching methods, courses, and/or teaching materials that generate student learning, critical thinking, problem-solving, collaboration, and/or research. Nominees must exhibit a commitment to teaching health care management; stimulate active, continuous learning; inspire excellence in students' achievements; promote independent learning; and create an environment for the development of critical and open thought. Successful applicants will demonstrate organized course material, cogent and imaginative presentation, and integration of current scholarship into their teaching. Finally, nominees must provide compassionate guidance and advising of students, appropriate assessment of student performance, and evidence of assuming a leadership role in their departments.

#### **SELECTION**

Selection will be made by the members of the Teaching Selection Committee. The nominator/nominee must compile all documentation in support of the nomination. Materials will not be returned to the applicant. Awardees will be notified in advance. The Award (which includes peer recognition, a plaque, and a \$250 honorary educational grant\*) will be presented at the Academy of Management Annual Meeting. Upon review of the initial application materials, the Selection Committee on Teaching may request supplementary materials from selected applicants. This supporting documentation may include:

- Student evaluations and peer summaries of those evaluations, enrollment figures, evaluative observations by colleagues, teaching awards, and other forms of peer recognition;
- Descriptions and samples of methods, materials, course syllabi, innovative uses of technology, development of new courses or programs, and evidence of their successful implementation;
- Papers of projects completed by students; evidence of students presenting papers at professional meetings or students subsequently publishing work done with this teacher; actions by the teacher, both curricular and co-curricular, intended to increase student interest and involvement in health care management.

## Guidelines and Application Process

**Step 1.** Those wishing to nominate individuals for the AOM/HCM Division Excellence in Teaching Award should submit a Letter of Nomination (electronically) of no more than 500 words highlighting the nominee's achievements with respect to one or more of the criteria listed above to Mark L. Diana, Department of Global Health Systems and Development, Tulane University School of Public Health and Tropical Medicine at [mdiana@tulane.edu](mailto:mdiana@tulane.edu).

**Step 2.** After initial screening, eligible candidates may be notified and asked to provide some or all of the following information:

- A Curriculum Vitae (of no more than three pages) outlining the educational qualifications, career history, teaching positions and teaching experience of the applicants.
- Two (2) Letters of Recommendation, one from a student and one from the nominee's department head, each of which speaks to the qualifications of the nominee in light of the criteria.
- Selected teaching material supporting the applicant's claims against the selection criteria. These may include but are not limited to, materials such as evidence of contributions to curriculum or program design, student evaluation or teaching scores, or material prepared for students such as audiovisual material, course handouts and study guides. Please limit teaching materials to a maximum of one CD and/or one video or audio tape and/or 10 pages of printed material.

Step 3. Nominees and winners will be notified prior to the Annual Meeting.

Thanks, we look forward to receiving your nominations!

Previous award winners include:

2012	Robert Weech-Maldonado, University of Alabama at Birmingham
2011	Christy Lemak, University of Michigan
2010	Diane Brannon, Pennsylvania State University
2009	Peter M. Ginter, University of Alabama at Birmingham
2008	Robert Myrtle, University of Southern California
2007	No Award Given
2006	Mindi McKenna, Rockhurst University
2005	S. Robert Hernandez, University of Alabama at Birmingham

The AOM HCMD gratefully acknowledges the Emerald Publishing Group, publisher of *Advances in Health Care Management*, for sponsoring the Excellence in Teaching Award.

- Mark L. Diana, Chair, Teaching Committee



## CALL FOR NOMINATIONS

### AOM/HCM Distinguished Research Scholar Award

#### Now Accepting Applications for the HCM Division Distinguished Research Scholar Award

This award recognizes a member of the HCM Division who has developed a record of high quality scholarly research in health care management. The research may be traditional or innovative, but it must demonstrate conceptual and methodological rigor. The award winner will receive a plaque and recognition at the AOM Annual Meeting. Previous award winners include:

2012 Jeff Alexander, University of Michigan

#### *Nominees will be assessed on the following criteria:*

- A record of high quality scholarly research in health care management.
- A record of external funding.
- Editing a major journal or book series in healthcare management.
- Serving as an editorial review member for major journals in healthcare management.

#### **Nomination Procedures:**

Nominations must be submitted to Beth Goodrick at [goodrick@fau.edu](mailto:goodrick@fau.edu), Chair of the HCM Research Committee, by May 15, 2013. Anonymous nominations will not be accepted, but individuals may self-nominate. As per the HCM by-laws, nominations should include:

- (1) A nomination letter which articulates the nominee's research contributions;
- (2) The nominee's current CV;
- (3) At least two impartial letters commenting on the nominee's qualifications to receive the award;
- (4) Copies of two published articles as examples of academic scholarship.

Thank you,  
Beth Goodrick, Research Committee Chair

## FUND OUR FUTURE WITH THE DIVISION STUDENT DEVELOPMENT ENDOWMENT

The Health Care Management Division has shaped many research careers through our outstanding Professional Development Workshop, developmental peer reviews, and the research meeting itself. Please consider joining members who have made personal contributions to help the next generation of scholars begin attending these meetings as early in their careers as possible. All donations increase an endowment from which we draw to fund travel scholarships to our annual national meeting.

### Giving Levels

\$5,000 +	Scholarship named after donor or identified honoree
\$500 +	Emerging Scholars Benefactor
\$250 - 499	Emerging Scholars Patron
\$100 - 249	Emerging Scholars Sponsor
Up to \$99	Friend of Emerging Scholars

Please write the check to AOM, note “**HCM Division Student Development Endowment Fund**” in the memo line, and email **Chris Johnson** to let him know you’ve sent the donation (chrisj26@uw.edu). You should receive an acknowledgement with AOM’s tax ID number within 4 weeks. Contributions to HCM Division are tax-deductible for US citizens. Alternatively, you may use the Scholarship Endowment Gift Form found at the back of the newsletter to submit your donation.

Thank you for considering a donation to continue developing our future scholars!

~The Health Care Management Division Executive

## PAST DIVISION CHAIR’S REPORT

By the time you receive this newsletter, the process of electing new HCM executive officers will be well underway. Over the past several months, our nominations committee has considered all the excellent nominations we received. Our list of candidates has now been prepared, and our HCM election website is scheduled to open on April 16 and close on May 16. (Dates may change slightly depending on AOM Headquarters, so please watch your email for any updates.)

The important message I have right now is this: **PLEASE VOTE!!** To keep our division healthy and robust we need you to participate in the election process and help us choose our next PDW Chair/ Program Chair Elect, Academic-at-Large and Practitioner-at-Large. The person who takes on the PDW Chair/ Program Chair Elect position will begin a five year rotation that takes him or her from managing the PDW and then the Scholarly Program, to chairing the division. The Academic-at-Large and Practitioner-at-Large represent the broader academic and practitioner membership of the division, respectively. The following shows a brief biography and picture of each candidate. Please remember to vote beginning April 16 using the email link sent to you by AOM or by logging into your AOM account!

- Trish Reay, HCM Past-Chair and Chair, Nominating Committee

## CANDIDATES FOR DIVISION PROGRAM CHAIR-ELECT

### NANCY BORKOWSKI from Florida International University



**Nancy Borkowski**

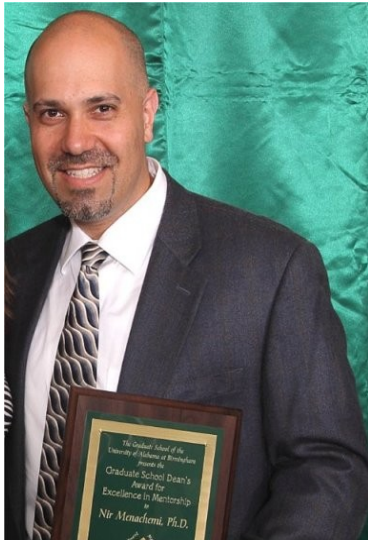
Nancy Borkowski is Clinical Associate Professor in the College of Business at Florida International University as well as Executive Director of FIU's Chapman Graduate School of Business' Health Management Programs. She holds a DBA from Nova Southeastern University in health administration and accounting. Nancy has 17 years as an academican and over 20 years healthcare industry experience. She is a two-time past recipient of the American College of Healthcare Executive's (ACHE) Southern Florida Senior Career Healthcare Executive Award, which recognizes individuals who have made significant contributions to the advancement of health management excellence. Nancy is a CPA and a Fellow in both ACHE and the Healthcare Financial Management Association (HFMA).

Nancy's work has been published in *Group & Organization Management*, *Organizational Behavior and Human Decision Processes*, *Health Care Management Review*, and various other health management journals. She is the author of three textbooks that are widely used both nationally and internationally in graduate and undergraduate health administration and nursing programs. Nancy serves as the editor for the *Online Journal of International Case Analysis* (OJICA) and on the editorial board of the *Journal of Business and Management* (JBM).

Nancy has served on the Health Care Management Division's Executive Committee in a variety of positions since 2005. If elected as PDW chair, she will draw on her past experience to help HCM achieve its objectives by building on the efforts of prior leadership. As the Division continues to grow, Nancy wishes to use her talents to advance its strategic goals and the benefits available to its members.

## CANDIDATES FOR DIVISION PROGRAM CHAIR-ELECT

### NIR MENACHEMI from University of Alabama at Birmingham



**Nir Menachemi**

Nir Menachemi, PhD has been involved with the Health Care Management Division for 13 years. He began as a doctoral student and was the founding webmaster for the division. Over the years, he has presented his work at the Annual Meeting and/or the Professional Development Workshop numerous times.

Nir is professor and director of the doctoral program in the Department of Health Care Organization and Policy at the University of Alabama at Birmingham (UAB). He teaches graduate level courses in strategic management, research methods, and health information technology management. He has published over 125 peer-reviewed scientific papers including topics examining organizational and market issues related to health information technologies, patient safety, and healthcare quality.

Prior to working at UAB, he was on the faculty at Florida State University. His work is frequently showcased by the popular press and he has been invited to testify about these issues before state legislative bodies.

Nir has published in such journals as *Health Affairs*, *Health Services Research*, *New England Journal of Medicine*, *Health Care Management Review*, and many others. He serves on the editorial boards of two health management journals and has served as special issue editor at both *Health Care Management Review* and *Advances in Health Care Management*, respectively.

Nir received his undergraduate degree as well as his master's degree in public health from the University at Albany, State University of New York. His doctorate is in Health Services Administration with a focus in Strategic Management from the UAB.

**CANDIDATES FOR DIVISION PROGRAM CHAIR-ELECT****VICKY PARKER from Boston University****Vicky Parker**

Vicky Parker, D.B.A. is Associate Chair and Associate Professor in the Department of Health Policy & Management, at the Boston University School of Public Health. Vicky has been involved with the HCM Division as a reviewer, presenter, and discussant over the past 17 years, and has served as Secretary for the Division for the past two years. She has been an active member of the Division's teaching committee for the past 4 years, and has developed and chaired several professional development workshop sessions during that time. Previously, she served on the Academy-wide practice theme committee in 2002-04.

Vicky's research interests include healthcare workforce development, organizational change, interdisciplinary health care teams, and the organization of care for older adults. Her current funded research projects focus on the organization of primary care teams to reduce opioid abuse, the impact of patient-centered care in the nursing home setting, and the implementation of patient navigator roles to reduce disparities in breast cancer screening and diagnosis.

At BU, Vicky serves as faculty program director for the MPH in health policy & management, and teaches graduate courses in organizational behavior, human resources, and managerial skills. She is actively involved in advising numerous doctoral and master's students and mentoring junior faculty. Vicky received her A.B. in Biology and Health & Society from Brown University, her Ed.M. from the Harvard Graduate School of Education, and her D.B.A. in Organizational Behavior from the Boston University School of Management.

**CANDIDATES FOR ACADEMIC-AT-LARGE****CHRISTOPHER E. JOHNSON from University of Washington****Christopher E. Johnson**

Christopher E. Johnson, Ph.D. is a graduate of the US Naval Academy and received his PhD in Health Services Research, Policy, and Administration from the University of Minnesota. He is currently an Associate Professor of Health Services, Director, Graduate Program in Health Services Administration, and the Austin Ross Chair in Health Administration in the Department of Health Services in the School of Public Health at the University of Washington. Dr. Johnson is best known for work that seeks to understand how health care organizations impact health care outcomes for Veterans, underserved populations, and the elderly. He was in the first group to be awarded a VA Health Services Research & Development Merit Review Entry-level Program Career Development Award.

His early work focused on the provision of care within medical groups within managed care environments, which resulted in two national best paper awards, including one from the AcademyHealth. He examined quality indicators and the impact of litigation on nursing homes in Florida and in the United States. He has led and participated in grants funded by the National Science Foundation, The Commonwealth fund, Robert Wood Johnson Foundation, Agency for Healthcare Research and Quality, VA Health Services Research & Development, State of Florida's Agency for Health Care Administration, Novartis, and HealthGrades, Inc.

Dr. Johnson is a member of the Editorial Board of Health Care Management Review and serves as a Fellow for CAHME. He serves on multiple AUPHA committees and is the incoming leader of the Diversity Faculty Forum of the AUPHA.



## CANDIDATES FOR ACADEMIC-AT-LARGE

### FEDERICO LEGA from Bocconi University



**Federico Lega**

Federico Lega, Ph.D, is professor of healthcare management and policy at Bocconi University, Milan, Italy. Federico currently serves as leader of the executive education for the healthcare sector at SDA Bocconi School of Management (SDA), where he manages a portfolio of 30 short-medium term executive courses, 4 master programmes, several networks, about 50 customized programmes and about 10 research programmes per year; Director of the Master of Science in Public Management and International Organizations (CLAPI) at Bocconi University; Head of the unit Strategy and Organization at CERGIS Bocconi, an academic research center on healthcare policy and management.

He coordinates research on strategic planning processes, organizational redesign and development and leads change management projects in hospitals and other health organizations. He has research and teaching connections with several institutions, such as INSEAD, University of Alabama at Birmingham, York Management School (UK), Leeds University, Warwick, Birmingham, King's Fund London, Stellenbosch (SA), Management Center of Innsbruck, Zurich.

His research and teaching interests focus on organizational behaviour, design, leadership and change management in health services. He has published five books and several articles. He sits on the board and scientific advisory council of the European Health Management Association (EHMA) and he's vice-chair of an European COST initiatives on engaging doctors in management. Federico has been involved in past years with the HCMD and he is eager to get more involved and to provide opportunities for more international connections. He won the best international paper of HCMD last year.

## CANDIDATES FOR ACADEMIC-AT-LARGE

### TIM VOGUS from Vanderbilt University



**Tim Vogus**

Tim Vogus is an Associate Professor of Management at the Vanderbilt Owen Graduate School of Management and Adjunct Associate Professor of Health Administration at Virginia Commonwealth University. He received his Ph.D. in Management and Organizations from the University of Michigan.

Tim's research specifies the mechanisms through which a safety culture is created and sustained in health care organizations and examines how healthcare organizations enact highly reliable performance through mindful organizing – a set of behaviors by which collectives detect and correct errors and unexpected events. His work is published in top management (e.g., *Academy of Management Review*) and health services (e.g., *Annual Review of Public Health, Medical Care*) outlets. He also has a book forthcoming from Stanford University Press titled *First, Do No Harm: Creating Highly Reliable Health Care Organizations*.

Tim has worked with healthcare organizations including Indiana University Health, the Joint Commission, and the Lucien Leape Institute on issues related to safety culture and organizational reliability. He has also worked with Vanderbilt's award-winning Institute for Healthcare Improvement (IHI) Open School course on Quality Improvement.

Tim has been involved with the HCM Division as a reviewer, presenter, and caucus organizer over the past 7 years, and is eager to get more involved. He is interested in capitalizing on the recent and growing political focus on healthcare to draw in scholars doing relevant work and grow the division. He would like to build on the collegial and innovative culture for which HCM is known to create new forums at AOM for generating and improving scholarly work.



**CANDIDATES FOR PRACTITIONER-AT-LARGE****SUSAN ALOI from Lehigh Valley Physician Group****Susan Aloï**

My name is Susan Aloï, and I am honored to be a candidate for Practitioner-at-Large. As a health care practitioner for over 15 years and health care faculty for over 5 years, I truly understand the importance our roles play in leading health care leaders and organizations into the future. I am board certified in medical practice management and hold a Fellowship in the American College of Healthcare Executives. I hold an adjunct faculty position at Capella University and teach health care courses in ethics, leadership, management, and economics. I am also beginning my doctoral dissertation for my PhD in Leadership and Organization. I have held board positions for the Medical Group Management Association and served as Faculty Chair of Medical Practices for the Association for Universities with Program in Health Administration. Currently, I am the Associate Executive Director at Lehigh Valley Physician Group in Allentown, PA, a practice with over 1,000 providers.

Areas of expertise include practice acquisitions, reorganizations, financial management and developing key operational and financial indicators for improving performance, strategic planning, patient centered care strategies, and Lean practice design. Subsequently, I served as the Associate Director of Operations at the University of Utah Medical Group in Salt Lake City, Utah and prior to that the Director of Operations at Columbia University in New York City.

I am passionate about leadership development and mentoring aspiring leaders in the health care field. In my spare time, I take long hikes with my dogs and enjoy skiing.

## CANDIDATES FOR PRACTITIONER-AT-LARGE

### **RICHARD J. TARPEY from HCA**



**Richard J. Tarpey**

Richard Tarpey has spent the better part of the last 20 years working with resource scheduling concepts and systems in the airline and healthcare industries. He has been with HCA for over 13 years and has worked extensively with hospital staff scheduling during this time. During the last 6 years, Richard has devoted his time to developing a Staff Schedule Quality Measurement system which has formed the basis of his doctoral work. Richard has focused on the concepts and consequences of scheduling which have been the topics of several published papers in various academic journals, one of which received the “Distinguished Research Award” from the Academy of Healthcare Management. Richard has also been invited to present these topics at several academic conferences. The Schedule Quality Metric system has been developed and field tested in several hospitals in the United States as well as internationally to provide easy to understand schedule quality cues to hospital unit leaders in order to highlight schedule improvement opportunities prior to schedule communication to staff employees. HCA adopted the Schedule Quality Measurement system for all of its hospitals in 2008, incorporating the concepts into the staff scheduling system (Facility Scheduler).

The bulk of Richard’s professional career has been spent within various Information Technology development areas giving him a thorough understanding of technology and system concepts which have assisted with the effort to operationalize the Schedule Quality Measurement concepts into a usable and effective presentation for unit leaders. He holds an MBA degree and is currently planning on pursuing his Ph.D. in the area of resource scheduling.



**Position Announcement:**  
**Faculty in Quantitative Methods,**  
**Department of Health Systems Management, Rush University**  
**Chicago, Illinois**

The Department of Health Systems Management at Rush University is seeking outstanding candidates for a new departmental faculty position with an emphasis on quantitative methods in healthcare management. This position is a key part of the future strategic direction of the HSM department and its Center for the Advancement of Healthcare Value.

The HSM department operates under a unique practitioner-teacher model, providing an unparalleled level of integration between our educational programs and the healthcare management practitioner community. Our flagship education program, the Master of Science in Health Systems Management (MS-HSM), is nationally ranked in the top ten among CAHME accredited programs.

The faculty member will be responsible for leading graduate-level courses in statistics and managerial epidemiology, and will also participate actively in MS-HSM master's projects as part of the teaching team. They will also work collaboratively with other HSM and Rush faculty to build the portfolio of innovative sponsored research projects as part of the Center for the Advancement of Healthcare Value.

Ideal candidates for this position will understand and appreciate the role of practitioners in graduate professional education, show evidence of teaching effectiveness in quantitative methods courses, and have experience working collaboratively on sponsored research projects, particularly involving large, multi-source data sets. Preferred qualifications include an earned doctorate in a field relevant to the teaching focus, a track record of external funding support, practice-relevant research publications, experience and enthusiasm for working collaboratively within and across disciplines, and demonstrated excellence and innovation in teaching. Faculty with research interests compatible with the current research programs and the practitioner-teacher model are a plus.

The HSM department offers many unique benefits to its faculty. Foremost among these is the level of integration the department enjoys with the world-class Rush University Medical Center, and the participation of its executives as collaborators in education and research. This structure affords faculty and students unparalleled opportunities to conduct relevant, highly practical applied research, and to see the results of their research benefit patient care and community health as part of a learning healthcare system. Additional benefits include a highly collegial faculty, the cultural and educational environment of a world-class city, and close proximity to many key professional associations and healthcare organizations headquartered in Chicago, a number of whom have ongoing working relationships with the department.

Interested candidates should submit a letter of interest containing a description of qualifications vis-à-vis the above description, along with a curriculum vitae and names and contact information for three references who can speak to the candidate's abilities and fit for this position via e-mail to James Gahlon at [james\\_gahlon@rush.edu](mailto:james_gahlon@rush.edu). Questions about this position should be directed to Tricia Johnson, PhD, Associate Chair of Education and Research at: 312-942-7107 or [tricia\\_j\\_johnson@rush.edu](mailto:tricia_j_johnson@rush.edu), or Andrew Garman, PsyD, Associate Chair of External Relations and Business Development, at: 312-942-7892 or [andy\\_n\\_garman@rush.edu](mailto:andy_n_garman@rush.edu). Review of applicants will begin on March 20 and will continue until the position is filled. This position is contingent on pending budgetary approval.

Rush is an equal opportunity / affirmative action employer. Candidates from diverse backgrounds are encouraged to apply.

## **Advanced Methods in Delivery System Research**

### **Webinars on Planning, Executing, Analyzing, and Reporting Research on Delivery System Improvement**

Sponsored by the AHRQ Delivery System Initiative  
in cooperation with the AHRQ PCMH program

#### **Future Webinars**

- 1. *Statistical Process Control*** (5/14, 1-2pm EDT)
- 2. *Logic Models*** (6/4, 1-2pm EDT)
- 3. *Formative Evaluation*** (7/15, 1-2pm EDT)
- 4. *Mixed Methods*** – TBA Dec., 2013

The lead presenters on webinars 2 through 4 are authors of forthcoming briefs in the *PCMH Research Methods Series*. The discussants are AHRQ-funded researchers applying the method to other delivery system areas. The 5<sup>th</sup> webinar will be based on a forthcoming special issue of Health Services Research on *Mixed Methods in Healthcare Delivery Systems Research*.

Register at <https://secure.confertel.net/tsregister.asp?program=EconometricaAHRQ>



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